

HANDCASE

REPAIR SERVICE USER MANUAL

This manual is intuitive as our software, just watch the images to understand how to use the best and most efficient way. The screens follow the logical order of the presentation of the tools in the interface of each software.

Descriptive

Suite of 11 tools. It is easy and fast, give your company or department of Technical Assistance. For the largest companies serves as a complement mobile and updated the attendants. Structured in: Client, Diary, Fix, budget, testing, parts, Diagnosis, Supplier, withdrawal and Delivery, Supplement, and Agenda Report. In English.

1.0 - For all models with Palm System (ram 133 KB)

Install

If you received the program by e-mail, just unpacking the zip on the desktop and give a double click the file **Repair Service.prc**, the tool installation of your Palm will open showing the file being synchronized. Synchronize and ready, or at the next synchronization will be installed.



You recognize the icon on the side.

Initial Interface



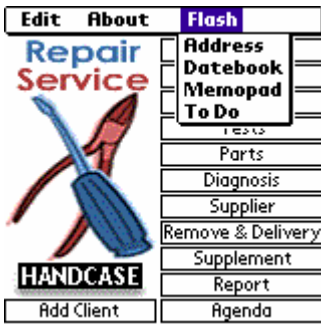
Here you choose the tool that you want.

Note: You may copy the Memopad of your Palm, all the information and put in Repair Service, and copy and paste it in Memopad, to use from the Palm Desktop.

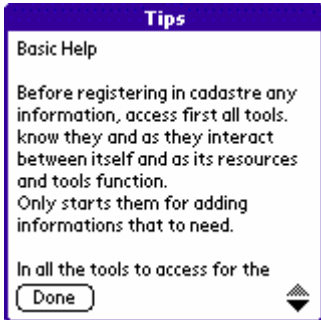
In the tools, button **beam**, facilitates the transfer to another Palm that has the Repair Service installed, the customer information, among colleagues.



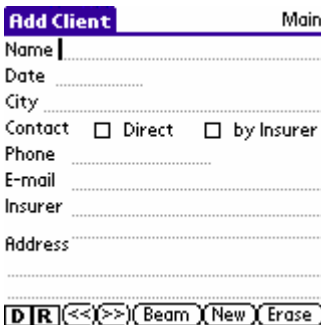
Here as in the screens of other tools you choose the menu option of action it deems necessary.



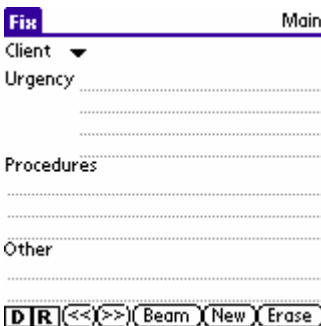
Here as on the screens of other tools you choose from the menu and access the standard palm tools and shut return to them directly to the Repair Service.



Here you have access to basic help, accessible by the icon "i" at the top of the screen.



Here you add your clients.



Here you organize the information of repairs per client.

Remove and Deliver Main

Client ▼

Remove Date

..... Time

Deliver

..... Warn Deliver

.....

DIR <<>> Beam New Erase

Here you organizes information on withdrawal and delivery per client. With notice of scheduled date and time.

Supplement Main

Client ▼

New Procedures

|

.....

Complementary

.....

.....

DIR <<>> Beam New Erase

Here you organize generic information it deems necessary.

Agenda Main

Client ▼

Date Time

Type

Subject

Descriptive

.....

Confirmed Postponed

DIR <<>> Beam New Erase

Here you can mark their professional commitments, linking with their clients if desired.

Report Main

Client ▼

Date Time

Title |

Reporting

.....

Recommendations

.....

D <<>> Beam New Erase

Here you report of hours by name. And access to any tool, the reports through the **R** button on the basis of tools.

